



Aviation Project Profile

Little Rock National Airport Little Rock, Arkansas *ERP Consultant Services*

Client Profile:

Little Rock National Airport is the largest of all Arkansas airports, serving 2.2 million passengers annually. The Airport attracts passengers from a large part of Arkansas as well as a number of surrounding states.

There are 124 daily arrivals and departures. Airports in 16 national and international gateway cities are easily accessible with non-stop jet service from Little Rock. The Airport is served by American, Continental, Delta, Southwest, United and US Airways. The Airport has a total of twelve (12) gates. Over the next 10 years, LRNA will experience incremental growth beginning with a terminal renovation project in 2011 that will include a new inline baggage system and an upgraded ticketing lobby.

Project Description:

The Solution Design Group Inc. (SDG) was retained by LRNA to assist them with the development of functional and technical requirements for a new enterprise resource planning system to replace an older legacy system that had outlived its useful life.

Specifically, SDG consultants worked with the airport staff from finance, operations, properties, facilities, and administration to develop a comprehensive set of functional and technical requirements for the new system. Areas covered included general ledger, accounts payable, accounts receivable, purchasing, fixed assets, inventory, receiving, work order management, lease management and DBE management.

Based on the requirements, SDG assisted the airport with the development of a request for qualifications and evaluation of vendor proposals. The implementation of Phase One the ERP system began in late 2010 with an expected “go live” date in the fall of 2011. Currently, SDG is assisting LRNA with the development of performance measurements and key performance indicators that will be provided through the new ERP.

SDG is also currently working on the development of an Information Technology Strategic Plan and Shared Tenant Services Plan to be delivered in the summer of 2011.

For more information contact:

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